



# Home support services in New Brunswick SURVEY

The Canadian Paraplegic Association (N.B.) Inc. is surveying our clients about their experience with home support services. Home support services are services that are designed to help people live independently in their home. Home support may include help with bathing, preparing meals, housekeeping, getting to appointments, getting groceries and other activities. We want to hear from you! All responses are confidential and the overall results will help inform our position to government on this issue. You do not need to put your name on the survey. Please take some time to complete this survey and return it to us in the self-addressed stamped envelope provided. If you would like to complete this survey by phone with a CPA (N.B.) Inc. staff person, please call 1-866-462-9555.

1. Do you currently receive some type of home support services (check one)?  Yes  No

2. How are your home support services coordinated (check all that apply)?

- I hire and train my own home support workers.
- My home support workers are provided by a home support agency.
- Other (please describe): \_\_\_\_\_

3. Who pays for your home support services (check all that apply)?

- I pay for my own home support services with my own money.
- The provincial government covers the costs of my home support services.
- A private insurance plan covers the costs of my home support services.
- I do not know.
- Other (please describe): \_\_\_\_\_

4. How many hours of home support services do you receive per week? \_\_\_\_\_

5. What kinds of activities does your home support worker help you with?

6. How would you rate your satisfaction with the home support services you receive (check one)?

- excellent  very good  average  poor  very poor

7. What do you believe are the current challenges/problems with home support services?

8. What would you do to improve home support services in New Brunswick?

9. Any additional comments?

**Thank you!**